



TIFFANY THOMAS

TiffanyThomas.com - Terms and Conditions.

ORDERING

If you would like to order something you see on the site, please email In your email, please include the description and price as listed under the image. We will email you back within 2-4 business days to let you know if the item is in stock and available to be shipped out.

PAYMENT

Paypal is our preferred method of payment, for our customers safety as well as our own. It is used to process your Visa, MasterCard, American Express and money transfers. (You do not need to have an account with PayPal to make a purchase.) This is a very secure and quick payment option, so we can ship your purchase as soon as possible. Checks and money orders are accepted (Please allow time for the check to cleared before order is shipped). Please contact us via email (tiffany@tiffanythomas.com) for the appropriate mailing information. Please don't hesitate to contact us with any questions regarding payment.

ADJUSTMENTS

Tiffany Thomas creates a wide variety of lengths and sizes to accommodate every woman and man. If you have found that a piece that is not your size or would like a jewelry piece lengthened or shortened, please contact us and we will do our best to accommodate. Additional charges may apply to re-sizing or other garment adjustments.

RETURN POLICY

All items, with the exception of Custom Orders, may be returned within 15 days of receipt for an exchange or refund. After that, no exchanges or refund will be allowed. NO EXCEPTIONS. You MUST contact Tiffany Thomas (tiffany@tiffanythomas.com) prior to returning the item, for an exchange or a return.

Please emails us about your return and we will be provide an address for you to ship your item back to us. You are responsible for return shipping and insurance on all returned merchandise. We are not responsible for returns lost in transit, for your protection, please make sure the item has some method of tracking. We are unable to accept returns of worn or damaged merchandise. Returns and exchanges do not include reimbursement of original shipping and handling fees. Every effort will be made to make your shopping experience with tiffanythomas.com a great one.

SHIPPING

We ship Federal Express outside America, US Postal Service (Priority mail) within America. If you need different ways of shipping, please let us know. It will take 1-3 weeks for your order to go out; it may be in stock or it may need to be made for you. If you need something quickly we can accommodate for additional charge. Please contact us for further information. Additional charges will apply for large orders and international shipping.

AVAILABILITY

We have collections in limited productions, Classic designs, and one of a kind designs, any item may no longer available due to a recent sale, if this occurs we will notify you as soon as possible by email or by phone. Options for ordering a similar item can be discussed. Many of the designs featured on the site are available in a different gemstone combination or color. If you see something you like but would prefer it in a different stone, please email (tiffany@tiffanythomas.com) to contact us. We will contact you via email about your specific request.

SIZING

For Garment Designs:

Machine wash, Hand Wash Cold, line dry. You can have anything dry cleaned if desired.

(XS_2-4) (S_4-6) (M_8-10) (L_12-14) (XL_16-18) American sizing

Note: Not all items are available in all sizes

For Jewelry Designs:

These are typical sizes, if you have any questions about your size, you can ask to have your finger, neck sized at a jewelry shop close to your location or contact us via email.)...Or if this is a surprise gift, please free to email us for help on the size.

RING SIZE

Women's rings from 6-8

Men's 8-10

NECKLACE SIZE

Women's Necklace Sizes: Chokers 11-13 inches
 Regular length 14-17 inches
 Longer lengths 18-21 inches (or longer)

Men's Necklace Sizes: Chokers 14-17 inches
 Regular length 18-21 inches
 Longer lengths 21-24 inches (or longer)

GIFT CERIFICATES

Available in any denomination. Please email us (tiffany@tiffanythomas.com) and we will mail one to you or to the person who will receive the gift (Your choice, it will come in a nicely presented box with Tiffany Thomas logo)

All of our pieces are handcrafted, using only the best materials. We make every effort to ensure the colors on the website closely reflect the actual pieces. Due to the inherent nature of gemstones, slight variations in size and coloring will occur. The actual colors you see on your monitor may vary, and we cannot guarantee accuracy of your screen. We only ask that you keep these things in mind when ordering.